



## PUPIL COMMENTS AND FEEDBACK

"There is always someone to listen to you"

"Teachers are kind and caring"

"Support to help with areas I struggle with  
during my day-to-day schooling"

"I feel supported when I'm feeling low"

"Support for improving growth mindset"

## FURTHER INFORMATION

Phone the Reset team on this number to check  
availability - 07939 976 581

Reset is based at the Reset Hub, Blanchland  
Terrace, North Shields, NE30 2BB.

Complete the Reset / FDR referral form  
highlighting which service you require -  
FDR or RESET.

School to make contact home and advise of the  
plan and duration of placement.

Reset time is:  
Monday - Thursday  
9am - 2pm

Students to wear Non Uniform

Reset students to bring packed lunch or school  
to provide lunch if FSM - there is no option to  
purchase food



**RESET**   
**MAEPS**

RESET HUB, BLANCHLAND TERRACE,  
NORTH SHIELDS, NE30 2BB



## OUR EXPECTATIONS

We operate a No Smoking & Vaping Policy. Mobile phones are to be switched off and handed to staff for safe-keeping until the end of the school day. Energy and fizzy drinks are not allowed to be consumed on the premises. We have respect for all students and staff, listening to each others opinions. Students are not able to leave the building during the school day. We take responsibility for our own actions and can reflect on situations to ensure they do not happen again.

## WE ARE HERE TO HELP BUILD BRIDGES

When your child is having difficulties at school, this is naturally a worrying time for all involved. Until recently exclusion to home was often the only alternative. This caused disruption to their education and meant that you had to make arrangements for their care through the day. This has now changed.

Reset offers a opportunity to provide students that are having difficulties an alternative route in their education. Reset is part of the MAEPS (Moorbridge Alternative Education Partnership School).

Reset is based in Blanchard Terrace, North Shields next to the Linskill Centre. Students are expected to attend two days a week for six weeks.

The staff in Reset have extensive experience of working with young people experiencing difficulties in school. The students will carry out work provided by the school or set internally thus minimising the disruption to their education.

If you have any information regarding your child that you feel may benefit us to be aware of, please get in touch with your mainstream school or us directly.

## WELCOME TO RESET

Thank you so much for taking the time to read our Reset information letter. I would like to take this time to welcome you to Reset

We are an alternative Provision School working with young people who may be at a time in their lives that they require specific support. This is often when they are encountering personal crisis, when they require support with anxieties, barriers to learning, behaviour or when they are not medically well enough to attend school.

We are extremely proud of our curriculum, nurturing approach and the impact of our service and know that we can deliver a provision for young people whatever their need.

Reset is a service paid for by schools for schools. The short term provision is specifically for pupils who are struggling in mainstream school and need some additional support in order for them to maintain their place in their mainstream school.

Karen Croskery Headteacher MAEPS